

Terms and Conditions

1. The promotional period of “FWD Fear and Dreams Eason Chan In Concert” Ticket for 2 (the “Concert Tickets Reward”) runs from 2nd October till 30th November, 2019, both days inclusive (the “Promotional Period”).
2. The Concert Tickets Reward only applies to **New-to-bank SupremeGold Customers*** who meet the following **additional** requirements:
 - (i) Successfully open a SupremeGold Account **through a branch of The Bank of East Asia, Limited (“BEA”)** during the Promotional Period;
 - (ii) Deposit Initial Funds of at least HK\$500,000 (or its equivalent), **EXCLUDING any Time Deposits and deposit balance of Deposit Linked Mortgage**, when opening their SupremeGold Account; and
 - (iii) Maintain Initial Funds of at least HK\$500,000 (or its equivalent), **EXCLUDING any Time Deposits and deposit balance of Deposit Linked Mortgage**, until the designated date as stipulated in the below table.

Account opening month	Maintains the Initial Funds until the designated date (date inclusive), EXCLUDING any Time Deposits and deposit balance of Deposit Linked Mortgage
October 2019	31 st January, 2020
November 2019	29 th February, 2020

* New-to-bank SupremeGold Customer shall mean a customer who meets the eligibility requirements as set out in the relevant promotion materials for the New SupremeGold Promotion.

3. BEA staff of our branch will request the customer to provide a delivery address for the Concert Tickets Reward on the day the account is opened. Customer should ensure the delivery address/information is correct and the customer is required to sign a confirmation of being bound by the relevant terms and conditions, including **an authorisation for BEA to freeze HK\$1,960 (equivalent to the value of the Concert Tickets Reward) in their SupremeGold Account until the designated date as stipulated in Clause 2 (iii) above.** BEA is not responsible for undelivered tickets due to wrong or incomplete delivery address/information.
4. The Concert Tickets Reward will be delivered by registered mail on or before early December, 2019. BEA reserves the right to amend the ticket delivery method at any time without prior notice.
5. The seat and date of the Concert Tickets Reward will be assigned randomly, and cannot be chosen by the customer.
6. The reference price of the Concert Tickets Reward is HK\$1,960 (HK\$980 per ticket).
7. Each customer is entitled to receive the Concert Tickets Reward once only during the Promotional Period. The Concert Tickets Reward **quota is 350 and it will be available on a first-come, first-served basis while stock lasts.**
8. If a customer is unable to meet the requirements mentioned in Clause 2 above, or is unable to maintain the Initial Funds of HK\$500,000 or above until the designated date in any month as mentioned in Clause 2 above, or cancels the SupremeGold Account within 1 year from the date the account is opened, BEA reserves the right to debit an administration fee equivalent to the value of the Concert Tickets Reward awarded to the customer without prior notice.
9. The Concert Tickets Reward will not be replaced in case of loss or damage.
10. BEA does not warrant and cannot be held liable for the supply or quality of the concert tickets and herein makes no representation or warranty in relation to the concert. In case of any bad weather or special circumstances that affect the concert, customers should refer to announcements or notifications from the organiser. The customer should direct any queries or complaints to the concert organiser.
11. Unless otherwise specified, all offers are non-redeemable and non-transferrable, and cannot be enjoyed in conjunction with any other promotional offers (except for SupremeGold welcome rewards).
12. For the details and terms and conditions of the New SupremeGold Promotion, please refer to the relevant promotional materials.
13. Employees of any member of the BEA Group are ineligible to join this promotion.
14. BEA reserves the sole right to vary or cancel all or any of the offers and/or amend or alter these Terms and Conditions at any time without prior notice. In the event of any dispute, the decision of BEA shall be final and conclusive.
15. Should there be any discrepancy between the English and Chinese versions of these Terms and Conditions, the English version shall apply and prevail.

Personal Information Collection Statement

1. The personal data a customer provides belongs to BEA. BEA will use the information for the Concert Tickets Reward only, including mailing and notification purposes.
2. If a customer fails to supply the information required for the Concert Tickets Reward, the relevant reward will be forfeited.
3. Data collected by BEA will be kept confidential, and BEA will not provide such information to any third party.
4. Customers have the right to request access to and correction of your personal data. If you would like to make such a request, please submit it to BEA's Group Data Protection Officer by post at 10 Des Voeux Road Central, Hong Kong.
5. In accordance with the terms of the Personal Data (Privacy) Ordinance, BEA has the right to charge a reasonable fee for the processing of any data access request.
6. BEA shall continue to hold the data for a period of 6 months or such other period as prescribed by applicable laws and regulations.