

Airport Transfer Limousine Service Terms and Conditions

1. Cardholders must settle all payments with a BEA World MasterCard.
2. Reservations should be made at least 48 hours but not more than 30 calendar days prior to the appointment date by email to bea@airportlimousine.com.hk or by fax on 3152 2791. An email confirmation will be sent to the cardholder within 2 calendar days by Airport Limousine Services Ltd. upon receiving the completed BEA World MasterCard Airport Transfer Limousine Service Booking Form.
3. Each cardholder can only reserve 1 vehicle per trip.
4. The service applies to the Mercedes-Benz S-Class (4-seater) or Toyota Alphard Deluxe Van (6-seater), according to the selection of the cardholder, and is subject to availability. Airport Limousine Services Ltd. reserves the right to replace the cardholder's chosen vehicle with one of a similar grade when necessary.
5. The service fee is inclusive of luggage handling charges, fuel, and tunnel and bridge tolls (if any).
6. The cardholder must be one of the passengers, and present the registered BEA World MasterCard and sign the confirmation slip when boarding the limousine. Otherwise, the regular price of HK\$780 per vehicle per trip shall be charged to the BEA World MasterCard.
7. A midnight surcharge of HK\$200 per trip per vehicle will be applied for using services between 00:00 and 06:59.
8. An extra HK\$250 will be charged for each extra stop en-route to the destination.
9. The cardholder is allowed to amend or cancel the reservation by sending an email notice to Airport Limousine Services Ltd. 12 hours before the scheduled appointment time. Otherwise, an amendment/cancellation fee of HK\$200 will be charged to the BEA World MasterCard. No-shows will be charged HK\$780.
10. For departures, if the waiting period exceeds 20 minutes from the scheduled appointment time, a waiting charge of HK\$150 will be charged for every 15 minutes.
11. For arrivals, if the waiting period exceeds 1 hour of the actual arrival time, a waiting charge of HK\$150 will be charged for every 15 minutes.
12. An extra HK\$200 will be charged for the personal meet and greet service at the Airport Arrival Hall B.
13. A parking fee will be charged separately if parking is required at the pick up location.
14. The luggage handling limit is subject to the capacity of the selected vehicle's luggage compartment.
15. A luggage claim of up to HK\$500 shall be provided by Airport Limousine Services Ltd. for lost or damaged luggage.

16. Surcharges (if applicable) will be charged by Airport Limousine Services Ltd. Airport Limousine Services Ltd. reserves the right to vary the surcharges at any time without prior notice.
17. The principal cardholder and his/her related supplementary cardholders are entitled to use the limousine service at the preferential price of HK\$300 per trip per vehicle for the first 6 trips in a calendar year (based on the actual appointment date). From the 7th trip onwards, the regular price of HK\$780 per trip per vehicle will be charged.
18. Calculation of the number of trips made by each principal cardholder and his/her supplementary cardholders will be combined.
19. No person other than the cardholder or BEA will have any right under the Contracts (Rights of Third Parties) Ordinance (Cap. 623 of the Laws of Hong Kong) to enforce or enjoy the benefit of any of the provisions of these Terms and Conditions.

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