

**“EXO FROM. EXOPLANET #1 - THE LOST PLANET IN HONGKONG” (the “Concert”) BEA Credit Card Priority Booking Terms and Conditions:**

- 1.** The priority booking service (the “Service”) is only applicable to holders of a BEA Credit Card.
- 2.** All charges, including the total amount for the tickets purchased, HK Ticketing customer service fee, and courier fee (if applicable) (the “Fees”), will be charged to the cardholder’s account instantly after tickets have been ordered. If the Fees cannot be debited successfully, the booking will be cancelled automatically and HK Ticketing will give appropriate notice.
- 3.** Tickets cannot be cancelled, refunded, or altered once purchased.
- 4.** Ticket booking, delivery, and re-issuance are subject to the terms and conditions of HK Ticketing.
- 5.** For details of the arrangements for admission, please visit the AsiaWorld-Expo website at [www.asiaworld-expo.com](http://www.asiaworld-expo.com).
- 6.** The Concert is organised by East Asia Entertainment Limited and Media Asia Entertainment Limited (the “Organisers”), while the Service is provided by HK Ticketing. The Bank of East Asia, Limited (“BEA”) makes no representation or guarantee as to the quality and availability of the Service provided by HK Ticketing and the Concert organised by the Organisers, or the information provided by HK Ticketing and the Organisers. BEA shall not be liable for any matters arising from or in connection with the Service, the Concert, or the information provided by HK Ticketing and the Organisers. Any enquiry or complaint regarding the Service, the Concert, or any relevant information should be directed to HK Ticketing or the Organisers.
- 7.** The show date of the Concert shall be determined by the Organisers at their absolute discretion. The Organisers reserve the final right to vary or extend the show date or cancel the Concert at any time without prior notice. In the event of any dispute, the decision of the Organisers shall be final and conclusive.
- 8.** In the event of cancellation/postponement of the Concert, the Organisers reserve the right to refund amounts paid for tickets or reschedule the Concert.
- 9.** BEA and the Organisers will not be responsible for damaged, lost, or stolen tickets purchased through the Service and will not re-issue tickets. HK Ticketing will be responsible for the re-issuance of seated tickets.
- 10.** BEA, HK Ticketing, and the Organisers reserve the sole right to vary or cancel the Service and/or amend or alter these Terms and Conditions at any time with appropriate notice. In the event of any dispute, the decision of BEA, HK Ticketing, and the Organisers shall be final and conclusive.