

## "G.E.M. X.X.X. LIVE World Tour Concert – Hong Kong (PART II)" (the "Concert") BEA Credit Card Priority Booking Terms and Conditions:

- 1. The priority booking service (the "Service") is only applicable to holders of a BEA Credit Card.
- 2. All charges, including the total amount for the tickets purchased, handling fee, and delivery fee (if applicable) (the "Fees"), will be charged to the cardholder's account within 3 working days after tickets have been ordered. If the Fees cannot be debited successfully, the bookings will be automatically cancelled and AEG Promotion Ltd. ("AEG") will give appropriate notice.
- 3. Tickets cannot be cancelled, refunded, or altered once purchased.
- 4. The Concert is organised by Unusual Productions (China) Limited (the "Organiser"), while the Service is provided by AEG. The Bank of East Asia, Limited ("BEA") makes no representation or guarantee as to the quality and availability of the Service provided by AEG and the Concert organised by the Organiser, or the information provided by AEG and the Organiser. BEA shall not be liable for any matters arising from or in connection with the Service, the Concert, or the information provided by AEG and the Organiser. Any enquiry or complaint regarding the Service, the Concert, or any relevant information should be directed to AEG or the Organiser.
- 5. The show dates of the Concert shall be determined by the Organiser at its absolute discretion. The Organiser reserves the final right to vary or extend the show dates or cancel any Concert at any time without prior notice. In the event of any dispute, the decision of the Organiser shall be final and conclusive.
- **6.** In the event of cancellation/postponement of the Concert, the Organiser reserves the right to refund amounts paid for tickets or reschedule the Concert.
- 7. BEA and the Organiser will not be responsible for damaged, lost, or stolen tickets purchased through the Service and will not re-issue tickets. AEG will be responsible for the re-issuance of tickets.
- **8.** BEA, AEG, and the Organiser reserve the sole right to vary or cancel the Service and/or amend or alter these Terms and Conditions at any time with appropriate notice. In the event of any dispute, the decision of BEA, AEG, and the Organiser shall be final and conclusive.