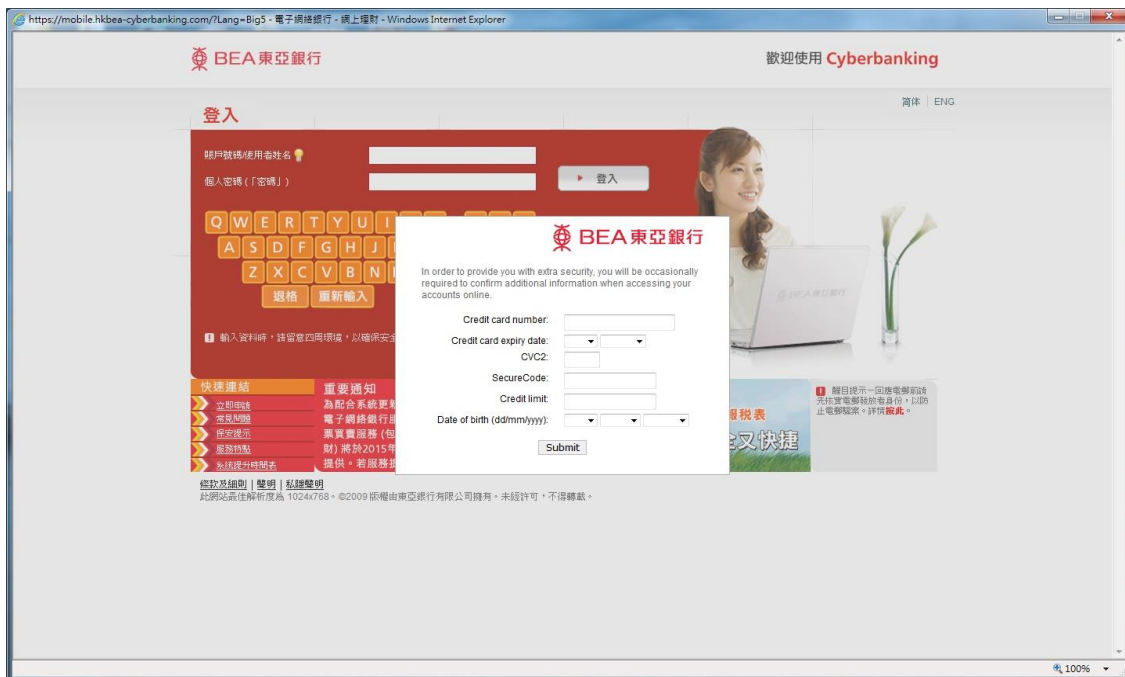


**For Immediate Release**

## Security Advice for Cyberbanking Customers

**Hong Kong, 18<sup>th</sup> May, 2015** – The Bank of East Asia, Limited (“BEA”) would like to inform all Cyberbanking customers of a pop-up window bearing the Bank’s logo and purporting to be related to the Bank, which appears at the time of Cyberbanking login. The window requests customers to provide account information (including credit card number, card expiry date, CVC2, SecureCode, and credit limit) as well as personal information (date of birth).



BEA has no affiliation whatsoever with this pop-up window. BEA never asks customers to provide or confirm any account or personal information via a pop-up window when they log in to their Cyberbanking accounts or during their Cyberbanking sessions.

Customers are strongly advised to install anti-virus software on all internet-enabled devices, and to ensure that anti-virus software is kept up to date at all times. BEA maintains a strong fraud prevention and detection mechanism to protect the interests of its customers. This case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police.

For enquiries, please contact the Bank’s customer service hotline: (852) 2211 1333.

### **About The Bank of East Asia, Limited**

Incorporated in 1918, BEA is Hong Kong's largest independent local bank, with total consolidated assets of HK\$795.9 billion (US\$102.6 billion) as of 31<sup>st</sup> December, 2014. Listed on The Stock Exchange of Hong Kong, the Bank is a constituent stock of the Hang Seng Index.

BEA offers customers a comprehensive range of commercial banking, personal banking, wealth management, and investment services through an extensive network of more than 240 outlets covering Hong Kong and the rest of Greater China, Southeast Asia, the United Kingdom, and United States. For more information, please visit any BEA branch or the Bank's homepage at [www.hkbea.com](http://www.hkbea.com).

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