Ð Enable Card-Not-Present Transaction & Set Up Transaction Limit via BEA Mobile



The Bank of East Asia, Limited 東亞銀行有限公司

Disable Card-Not-Present Transaction via BEA Mobile



After logging in to BEA Mobile, select the required card. Then, tap "Manage Card" in the credit card overview page

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Bonus points

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Manage

Cards

Ð Enable Card-Not-Present Transaction & Set Up Transaction Limit via BEA Online

Step 1

After logging in to BEA Online, tap "Cards" > "Credit Cards – Account Summary". Then, tap "Adjust Transaction Limit" under the required card



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Step 2

Tap "Enable" next to cardnot-present transaction under transaction type

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Settings Accounts I	Payments Loans Cards Inv	estments Insuranc	e MPF/ORSC	o 🙆	繁 简 📋 🗏 🖂 🖡 Log out				
You are here - Settings - Manage	e Cards - Card Transaction Limit Setting				🗏 Page Theme				
D Portfolio					🔗 Quick Links				
Denistas a Statement	Card Transaction Limit Setting	1			Transfers				
Register e-Statement / e-Advice	The adjusted limits will be effective with	thin one day.			Time Deposits				
BEA Mobile	To increase or reinstate limits, you are	Stock Trading							
	here.	here.							
Faster Payment System ("FPS") Addressing Service	Please be reminded that you will be e advised to review your limits regularly	Linked Deposits							
Transaction Limits	VISA PLATINUM CARD 4384-3701	-0010-0234			HKS0				
D Two-factor					brokerage fee Are trading local sense likes and & advances through electronic channels; within the first 2 nearths				
Authentication	Transaction Type	Maximum Daily Transaction	Existing Daily Transaction	New Daily Transaction Limit (HK\$)	Household Protection				
Username		Limit (HK\$)	Limit (HK\$)	(1110)	Insurance				
Change PIN	Card-not-present transaction Enable	100,000	0		Admire Life 2 Life Insurance – Life Protection				
Personal Information	Clear Cancel			Proceed	Unit bonus up to				
Overseas ATM Cash Withdrawals					MPF of total transfer-in assets				
winiurawais	Notes:								
Manage Cards	For ATM card services:								
Block/Unblock Cards	 The combined limit for JET PAYMENT, PPS, and JETCO POS is HK\$100,000 per card per calendar day. The combined limit for EPS services, UnionPay App and UnionPay POS is HK\$50,000 per card per calendar 								
Card Transaction	day.								
Limit Setting	 For Credit Card services: The settings of the principal card at 	nd the supplementary ca	rd must be set ind	ependently					
	 The settings of the principal card and the supplementary card must be set independently. Card-not-present transaction refers to transactions without physically presenting your card or mobile wallet to the merchant. Designated transactions include but not limited to phone, fax, mail orders, and online purchases. 								
	•								

Welcome to **BEA Online**

Enable Card-Not-Present Transaction & Set Up Transaction Limit via BEA Online

Step 3

Card-not-present transaction daily limit can be set up once the cardnot-present transaction function is enabled. i-Token authentication is required if you want to increase current limit (The daily limit must be a multiple of HKD500)

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Settings Accounts Payments Loans Cards Investments Insurance MPF/ORSO

You are here - Settings - Manage Cards - Card Transaction Limit Setting B Page Theme 🔗 Quick Links Portfolio Card Transaction Limit Setting Transfers Register e-Statement The adjusted limits will be effective within one day. / e-Advice Time Deposits Stock Trading To increase or reinstate limits, you are required to activate i-Token in BEA Mobile. For more details, please click BEA Mobile here. Unit Trusts Faster Payment System ("FPS") Please be reminded that you will be exposed to additional risks after increasing transaction limits. You are Linked Deposits Addressing Service advised to review your limits regularly and to make necessary adjustments to suit your financial needs. Transaction Limits **HK\$0** VISA PLATINUM CARD 4384-3701-0010-0234 brokerage fee Two-factor Transaction Type Maximum Daily Existing Daily New Daily Transaction Limit Authentication (HK\$) Transaction Transaction Limit (HK\$) Limit (HK\$) Username Please visit a branch for enguiries or cal Card-not-present transaction | Disable Change PIN \$2232 8968 100.000 0 10000 Maximum card-not-present transaction Personal Information amount as available credit card limit Unit bonus up to 0.8% Overseas ATM Cash of total transfer-in assets Clear Proceed Cancel Withdrawals Manage Cards Notes: Block/Unblock Cards For ATM card services: The combined limit for JET PAYMENT, PPS, and JETCO POS is HK\$100.000 per card per calendar day. Card Transaction The combined limit for EPS services, UnionPay App and UnionPay POS is HK\$50,000 per card per calendar Limit Setting day. For Credit Card services: The settings of the principal card and the supplementary card must be set independently. Card-not-present transaction refers to transactions without physically presenting your card or mobile wallet to the merchant. Designated transactions include but not limited to phone, fax, mail orders, and online

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purchases.

Enable Card-Not-Present Transaction & Set Up Transaction Limit via BEA Online

Step 4

i-Token push notification has been sent to your mobile device. Tap the notification for authentication



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Transaction/In	struction Verification		
		Authentica	tion Completed
i-Token Authe	ntication		
8 Apr 2024 16:25:10 HKG			\checkmark
You are adjusting your of through BEA Online	card transaction limit(s)		ction has been verified. You ca ion status on BEA Online.
Card	VISA PLATINUM CARD		
	4384370100100234	Date	8 Apr 2024 16:26:11 HK
Card-not-present	HKD 10,000	Card	VISA PLATINUM CAR
transaction			438437010010023
Please enter your i-Token PIN to verify the		Card-not-present	HKD 10,00
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	Confirm		Done
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Step 5 Enter your i-Token to authenticate

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Step 6

The instruction of enabling card-not present transaction has been updated successfully

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Welcome to **BEA Online** 🏫 🐒 🎁 📋 🖪 🖂 🚺 Log out MPF/ORSO Settings Payments Loans Cards Investments Insurance Accounts You are here - Settings - Manage Cards - Card Transaction Limit Setting 📔 🛛 Page Theme **Quick Links** Portfolio Card Transaction Limit Setting Transfers Register e-Statement / e-Advice Time Deposits 1. Input 2. Confirm 3. Complete BEA Mobile Stock Trading Faster Payment Unit Trusts System ("FPS") Linked Deposits Addressing Service Instruction Submitted Transaction Limits HK\$0 08 Apr 2024 16:26:18 HKG Two-factor brokerage fee Authentication The status of each instruction and its effective date is listed Done below. If the status is "Failed", please try again later. Username Travel Protection Insurance Change PIN Transaction Type Existing Daily New Daily Status Effective Date Personal Information AIA Deferred Annuity Plan Transaction Transaction Life Insurance - Retirement Income Limit (HKD) Limit (HKD) Overseas ATM Cash Withdrawals 0 10.000 Card-not-present transaction Success Manage Cards

Block/Unblock Cards

Card Transaction Limit Setting

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DEA Online

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Step 1

After logging in to BEA Online, tap "Cards" > "Credit Cards – Account Summary". Then, tap "Adjust Transaction Limit" under the required card

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Settings Accounts F	ayments Loans	Cards Investments	Insurance	MPF/ORSO			俞繁简	i 🛛 🖾	📳 Log out	
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Account Summary 🕨		^								
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ATM Cards	5452-2901-0068-2342 SUPREMEGOLD WORLD MASTERCARD	HKD 800,000.00	HKD 0.0	0.0 Information not available		e	1,000,000 158,910 <u>Redeem</u> <u>Now</u>	31/05/2028 30/06/2025	<u>Adjust</u> <u>Transaction</u> Limit	
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						-	Now	0.0002000	Unblock Card	



Welcome to **BEA Online**

Step 2

Tap "Disable" next to cardnot-present transaction under transaction type

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Step 3

Tap "Proceed"

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Settings Accounts Payments Loans Cards Investments Insurance MPF/ORSO You are here - Settings - Manage Cards - Card Transaction Limit Setting 📔 Page Theme 🔗 Quick Links Portfolio Card Transaction Limit Setting Transfers Register e-Statement / e-Advice Time Deposits ▶ 2. Confirm > 3. Complete 1. Input Stock Trading BEA Mobile Please verify and confirm the following transaction details: Unit Trusts Faster Payment SUPREMEGOLD WORLD MASTERCARD 5452-2901-0068-2342 System ("FPS") Linked Deposits Addressing Service Transaction Type Existing Daily New Daily Transaction Limit Transaction Limit Transaction Limits HK\$0 (HKD) (HKD) brokerage fee Two-factor Card-not-present transaction Authentication Decoration Protection I/We hereby request the Bank to change the transaction limit as above. I/We acknowledge that I/we will be Username Insurance liable for whatsoever error therein and consequence arising therefrom. Change PIN I/We confirm that nothing herein contained shall affect the validity of any transactions made through various "BEA Online" electronic channel(s) before the Bank receives my/our request hereof. Personal Information Effective Date BEA MPF Overseas ATM Cash The limits will be effective within one day. Withdrawals Cancel Proceed Manage Cards Block/Unblock Cards Card Transaction . Limit Setting

Step 4

"Disable" is shown under New Daily Transaction Limit, then tap "Proceed"



Unit bonus up to 0.8%

Step 5

The instruction of disabling card-not present transaction has been updated successfully

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FAQ

1. What are "Card-Not-Present Transactions?"

Card-Not-Present spending refers to transactions carried out without the need to present a physical card or mobile wallet to the merchant. These include, but are not limited to, transactions carried out by phone, fax, mail orders, or online. Credit card transactions carried out through BEA Online/ BEA Mobile banking (including but not limited to bill payments, account transfers, and instalments) are not Card-Not-Present transactions.

2. What happens when I switch "Manage Card-Not-Present Transactions" to the red toggle? When the red toggle is on, your maximum daily Card-Not-Present transaction limit is being managed and limited to the maximum entered in your settings. Any Card-Not-Present transaction amount (HKD or equivalent currency) exceeding the set daily maximum will be declined. Your daily maximum for Card-Not-Present transactions cannot be set higher than your available credit limit. For example, if you set your daily Card-Not-Present maximum transaction amount as HK\$500,00, then any online transaction(s) greater than HK\$500,00 or any transaction which brings the total for that day to more than HK\$500.00 will be declined. If you set HK\$0.00 as your maximum daily Card-Not-Present transaction amount, then all the online transactions you submit will be declined (the Card-Not-Present transactions function has been disabled).

3. What happens when I switch "Manage Card-Not-Present Transaction" to the grey toggle? When the grey toggle is on, the Card-Not-Present transactions function is suspended and Card-Not-Present transactions will be declined.

FAQ

4. Can I update my daily Card-Not-Present transaction limit anytime? Indeed. You can use the BEA Mobile "Card Transaction Limit Setting – Card-Not-Present Transaction" Function anytime to flexibly manage your daily Card-Not-Present transaction limit. There is no restriction on the number of times you update or change your daily Card-Not-Present transaction limit. Upon confirmation, your daily limit will be updated instantly.

5. Can I update my supplementary card's daily Card-Not-Present transaction limit only? Yes. The Principal and Supplementary Card(s) of the same credit card account each use on their own a daily Card-Not-Present transaction limit.

6. I am a supplementary cardholder. Can I update my maximum daily Card-Not-Present transaction limit? Yes, you can at any time use the BEA Mobile "Card Transaction Limit Setting – Card-Not-Present Transaction" Function to flexibly manage your daily Card-Not-Present transaction limit. There is no restriction on the number of times you update or change your daily Card-Not-Present transaction limit. Upon confirmation, your daily limit will be updated instantly.

FAQ

7. How do I know whether my spending today has reached the daily Card-Not-Present transaction limit? Any Card-Not-Present transaction amount (HKD or equivalent currency) exceeding your set daily maximum will be declined (except when you have agreed to make use of the Over Credit Limit Facility). In addition, BEA will send an email or SMS to inform customers that the relevant transaction has been declined.

8. BEA Mobile banking only allows me to set the Card-Not-Present transaction limit in multiples of HK\$500. Can I change that to multiples of HK\$100? You can call the BEA Customer Services Hotline to have this set up on your behalf.