

BEA Credit Card Usage Essentials 東亞銀行信用卡客戶使用須知

Your BEA Credit Card is a valuable possession. As a safety precaution, please follow these simple guidelines:

- Protect your BEA Credit Card and always keep it with you.
- Sign your BEA Credit Card immediately on the back in the specified area and make sure your signature corresponds to the one on the application form.
- Remember not to use your Hong Kong Identity card number, telephone number, date of birth, driving licence number, or any popular number sequences (such as 123456) as your Personal Identification Number ("PIN").
- Do not disclose your PIN to anyone at any time or under any circumstances.
- Do not write down your PIN on your BEA Credit Card or on anything usually kept with or near it.
- For your security, your PIN should be regularly changed.
- Be alert to your surroundings before inputting your PIN to avoid unintended disclosure.
- Do not use a public computer for entering your credit card information.
- Do not sign any blank or incomplete slips, and be sure that all copies of sales slips are destroyed if you cancel a transaction.
- Check the total amount on all sales slips before signing, and keep the "Cardholder Copy" with your monthly statements.
- Monitor your monthly statements and check all of the transactions carefully, especially after overseas spending. Please call our Customer Services Hotline if you detect any doubtful transaction.
- If your BEA Credit Card is lost or stolen, please report to Lost / Stolen Card Reporting Hotline immediately.
- Ignore emails or phone calls seeking your personal or account information. Do not easily volunteer any personal information or financial information in email or phone.
- Please refer to this BEA Credit Card Usage Essentials from time to time to obtain updated security advice.

你的東亞銀行信用卡至為珍貴，為讓你輕鬆盡享種種超卓服務，請緊記：

- 小心保管你的信用卡並經常隨身攜帶。
- 立即在你的信用卡背面之指定位置簽署，而該簽署式樣必須與信用卡申請表格上之簽署式樣相同。
- 切勿以香港身份證號碼、電話號碼、出生日期、駕駛執照號碼或任何常用之數字組合（如123456）作為自選之私人密碼。
- 在任何時間或情況下，切勿將私人密碼洩露予任何人士。
- 切勿在信用卡或任何與卡一起存放的物件上，寫上私人密碼。
- 為保障閣下起見，請定期更改私人密碼。
- 在輸入私人密碼前，請留意四圍環境，以免洩露密碼。
- 切勿使用公共電腦輸入信用卡資料。
- 切勿簽署任何空白或未填妥的銷售單據，並銷毀所有已經取消交易的單據。
- 簽署銷售單據前，請小心核對金額，並保留持卡人存根，以便複核月結單。
- 小心核對月結單上的簽賬交易，尤其是在海外消費後。如發現任何可疑之簽賬，請即致電客戶服務熱線查詢。
- 如你的信用卡不慎遺失或被竊，必須立即致電信用卡報失熱線報失。
- 不要理會任何要求索取個人資料或賬戶資料的電郵或來電。不要輕易於電郵及電話中透露你的個人資料及財務狀況。
- 請不時參考此東亞銀行信用卡客戶使用須知以掌握最新保安資訊。

If you would like to have further information, please do not hesitate to call our Customer Services Hotline. In order to protect your rights, if your BEA Credit Card is lost or stolen, please report it immediately to our Customer Services Hotline.

如有查詢，請致電客戶服務熱線。

為確保閣下之權益，如有遺失東亞銀行信用卡，請即致電客戶服務熱線。

BEA PLATINUM Card Customer Services Hotline: 3608 6688
BEA Credit Card Customer Services Hotline: 3608 6628

東亞銀行白金卡客戶服務熱線：3608 6688
東亞銀行信用卡客戶服務熱線：3608 6628